

FORM 44

Provisional improvement notice (PIN)

V29 July 2024

This provisional improvement notice (PIN) is issued under section 90 of the *Work Health and Safety Act 2011* (the Act). This PIN requires the dutyholder to whom it is issued to remedy a contravention, prevent a likely contravention from occurring or remedy the things or operations causing the contravention or likely contravention of the Act or Regulations. Depending on the particular contravention, the duty holder may be an individual natural person or an organisation such as a company or public authority. Section 97 of the Act requires that the person to whom a PIN is issued must, as soon as practicable, display a copy of the PIN in a prominent place at or near the workplace, or part of the workplace at which work is being carried out that is affected by the PIN. There are a number of things that must be done or taken into account before a PIN is issued by a HSR – see reverse side of this form for relevant information.

1. Health and safety representative (HSR):

Name:	
First name:	Last name:
Contact number:	
Work group represented:	

2. PIN issued to:

Name of duty holder:		
<i>(i.e. individual natural person or an organisation such as a company or public authority as relevant)</i>		
Address:		
State/territory:		Postcode:

3. PIN given to (if the PIN is given to someone on behalf of the duty holder):

Name:	
First name:	Last name:
Position:	Contact number:

4. I have consulted with the duty holder prior to issuing this PIN (section 90(3)) of the *Work Health and Safety Act 2011*:

☐ Yes ☐ No

5. Details of contravention:

Site location:		
I, _____	reasonably believe on _____	at _____
<i>Health and safety representative's name</i>	<i>date</i>	<i>time</i>
that you <input type="checkbox"/> are contravening a provision or <input type="checkbox"/> have contravened a provision in circumstances that make it likely that the contravention will continue or be repeated; of the:		
<input type="checkbox"/> <i>Work Health and Safety Act 2011</i> , section _____	<input type="checkbox"/> <i>Work Health and Safety Regulation 2011</i> , regulation _____	

Brief description of how the provision is being or has been contravened: _____

Note: The HSR may, but is not required to, specify measures, in accordance with section 93 (1) of the *Work Health and Safety Act 2011*, that they believe should be taken to remedy or prevent the contravention or likely contravention or matters or activities causing the contravention or likely contravention: _____

6: Compliance:

Date PIN issued / /	Date compliance with PIN required / / <i>(Minimum of 4 calendar days after date PIN issued)</i>	Signature of HSR
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Note: Work Health and Safety Regulators have developed this sample form that may be used by health and safety representatives to issue a provisional improvement notice. There is no requirement that a PIN be in this form, provided that the PIN is in writing and meets the requirements of Division 7 of Part 5 of the *Work Health and Safety Act 2011*.

General information about provisional improvement notices (PINs)

Work Health and Safety Act 2011

1. A health and safety representative (HSR) may issue a PIN if they reasonably believe that a provision of the *Work Health and Safety Act 2011* (WHS Act) or any regulation is being contravened or has been contravened in circumstances that make it likely that the contravention will continue or be repeated.
2. A PIN is issued to the relevant duty holder to remedy a contravention or likely contravention of the Act or Regulation. The duty holder may be an individual natural person or an organisation such as a company or public authority. The duty holder does not necessarily have to be in the workplace where the HSR works – for example, they could be a designer of plant, buildings and structures; or a manufacturer or supplier of plant or substances. However, the contravention must relate to the work group the HSR represents.
3. A HSR can issue a PIN to the relevant duty holder by one of the methods listed in section 209 of the WHS Act. For example:
 - delivering it personally to the duty holder, or
 - leaving it for the duty holder at the workplace to which the PIN relates with a person who is in management or control of that workplace (for example, leaving it with the area manager).If the above methods of delivery are not possible, the HSR can send it by post, fax or electronic transmission to the home or business address of the duty holder or leave it for the duty holder at their home or business with a person over 16 years who lives or works there.
4. The HSR must consult with the duty holder about remedying the contravention prior to issuing the PIN (see section 90(3)) of the WHS Act).
5. A HSR cannot issue a PIN unless the HSR has completed an approved initial HSR training course or completed that training when acting as a HSR for another work group or completed training equivalent to HSR training under the WHS Act.
6. A HSR cannot issue a PIN in relation to a matter if an inspector has already issued (or decided not to issue) an improvement notice or prohibition notice in relation to the same matter (see section 90(5) of the WHS Act).
7. The duty holder to whom the PIN is issued is responsible for fixing the identified contravention by the date written in 'Date compliance with this PIN is required'. It is an offence under section 99 of the WHS Act for the person not to comply with the PIN by the 'Date compliance with the PIN is required' – penalties apply.
8. If the PIN recipient wishes to dispute the PIN, they can contact the regulator and request an inspector to review the PIN – this must be done within 3 days of the 'Date of issue' of the PIN. The inspector will review and inquire into the circumstances that are the subject of the PIN up to and after the compliance date for the PIN has expired. An inspector can confirm, confirm with changes or cancel the PIN. A copy of a decision by an inspector must be given to the applicant for the PIN review and the HSR who issued the PIN. If the PIN is confirmed (with or without changes), the PIN is taken to be an improvement notice issued by the inspector.
9. For urgent issues that are an immediate threat to the health and safety of any person, a PIN may not be an appropriate means to address the situation. Refer to section 84 of the WHS Act regarding the right of a worker to cease unsafe work and sections 80–82 of the WHS Act regarding issuer resolution.
10. If there is more than one contravention, a separate PIN should be written for each contravention.
11. If the PIN contains formal irregularities, defects or fails to use the correct name of the person to whom the PIN is issued, the PIN may still be valid. The PIN will not be valid, however, if the formal irregularity or defect causes or is likely to cause substantial injustice to the PIN recipient or if the PIN fails to sufficiently identify the PIN recipient (see section 98 of the WHS Act).
12. A reasonable time should be allowed between the 'Date PIN issued' and the 'Date compliance with PIN required', to enable compliance to be achieved. However, the date for compliance must be at least 4 days after the date of issue. **Amendment to s 94(2) WHS Act** – a HSR can change the day by which the person is required to remedy the contravention or likely contravention with the agreement of either the person to whom the notice was issued, or, if that person is a worker, the PCBU of the workplace.
13. The HSR should retain a copy of the completed PIN for their records.
14. If the issue has not been remedied by the 'Date compliance with PIN required' and an inspector has not already attended the workplace, the regulator should be contacted.
15. The PIN recipient must as soon as practicable, display a copy of the PIN in a prominent place at or near the workplace, or part of the workplace that is affected by the PIN.
16. A person must not intentionally remove, destroy, damage or deface a PIN that is displayed during the period the PIN is in force.
17. Failure to do any of the things referred to in points 15 and 16 is a contravention of the WHS Act and penalties apply.
18. If the person to whom the PIN is issued disagrees with the PIN or believes they will have difficulty complying with it, they should discuss this with the HSR who issued the PIN. They may also request an inspector to attend (see point 8 above).

For queries about PINs or other health and safety matters, visit [worksafe.qld.gov.au](https://www.worksafe.qld.gov.au) or phone 1300 362 128.